



Institute *for*
Healthcare
Improvement

Open School



IHI Open School Mission

“Advance health care improvement and **Patient Safety** competencies in the next generation of health professionals worldwide.”



IHI Open School Courses

Improvement Capability

- QI 101: Fundamentals of Improvement
- QI 102: The Model for Improvement: Your Engine for Change
- QI 103: Measuring for Improvement
- QI 104: Putting It All Together: How Quality Improvement Works in Real Health Care Settings
- QI 105: The Human Side of Quality Improvement
- QI 106: Level 100 Tools

Person- and Family-Centered Care

- PFC 101: Dignity and Respect

Quality, Cost, and Value

- QCV 101: Achieving Breakthrough Quality, Access, and Affordability

Triple Aim for Populations

- TA 101: Introduction to Population Health

Patient Safety

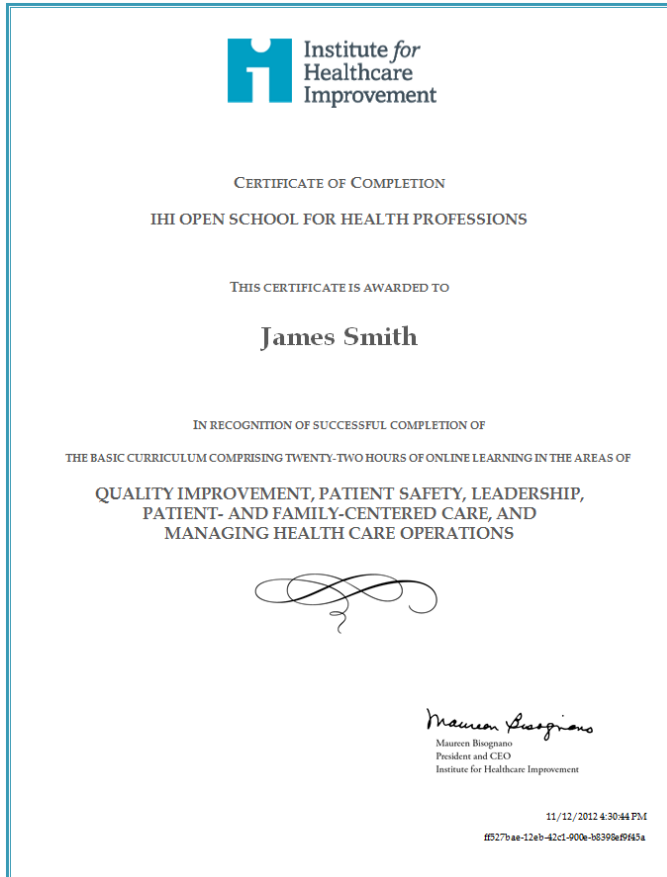
- PS 100: Introduction to Patient Safety
- PS 101: Fundamentals of Patient Safety
- PS 102: Human Factors and Safety
- PS 103: Teamwork and Communication
- PS 104: Root Cause and Systems Analysis
- PS 105: Communicating with Patients after Adverse Events
- PS 106: Introduction to the Culture of Safety
- PS 201: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections
- PS 202: Preventing Pressure Ulcers

Leadership

- L 101: Becoming a Leader in Health Care



Certificate of Completion



- Formal recognition for participation
- Proves commitment to employers
- Requires completion of 16 courses

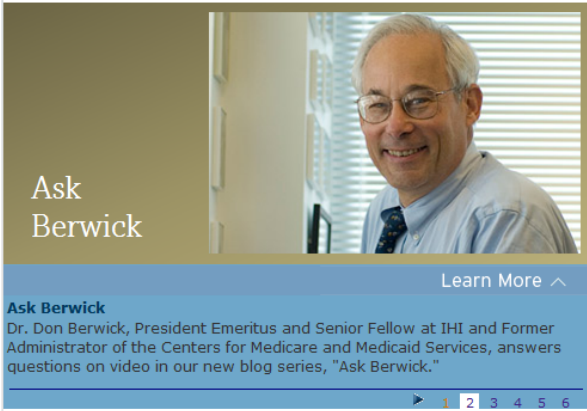


IHI Open School Online Resources

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Institute for Healthcare Improvement **Open School**

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Ask Berwick
Learn More ^

Ask Berwick
Dr. Don Berwick, President Emeritus and Senior Fellow at IHI and Former Administrator of the Centers for Medicare and Medicaid Services, answers questions on video in our new blog series, "Ask Berwick."

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Chapter Leaders: Complete Your 2013 Progress Report

This is your chance to let us know how your Chapter has been doing and what support it needs from the IHI Open School team. [Learn more.](#)


The Spread of the IHI Open School Courses

Universities and health organizations around the world are integrating IHI Open School courses into curricula and training programs. [Explore and join the list.](#)

What We're Reading

- **Islands of Excellence:** Helen Haskell: Where is the Patient Safety Movement Going?
- **BMJ:** Will MOOCs Transform Medicine?
- **MedEdWorld:** The MOOC School of Medicine
- **KevinMD:** Promoting Creativity in Medical Education
- **JAMA:** Evidence-Based Persuasion: An Ethical Imperative

What's new in the IHI Open School this week?




Sign up to receive our weekly newsletter, or check out the archive.

Newest Resources

- **Putting Patients at the Center of Care: Start by Shadowing**
In a short video interview, Anthony M. DiGioia, MD, pioneer in patient- and family-centered care, explains why it's time to think like your patients.
- **IHI Open School Courses Find a Home in Home Care Association**
Gina Balkus, CEO of Home Care Association of New Hampshire, has introduced the IHI Open School courses to about 40 home health nurses, therapists, and clinical directors. One member says "they are eager, eager learners. There's a lot of passion, energy, and desire to provide the best possible care. It's very clear that the will is there."
- **Trevor and the Perks of Diabetes**
Trevor Torres is 16. He has eczema and asthma, suffers from sleep

The Science of Improvement ... On a Whiteboard!



Watch the videos

- Improvement Stories
- Activities and Exercises
- Publications
- Case Studies
- Audio and Video
- Posterboards

What can you do?



- **Take** the IHI Open School courses
- **Suggest** improvements
- **Do** a quality improvement project
- **Spread the word** to friends, faculty, other students, and professionals interested in health care

